



## The Team

**Bruce Renwick** GM  
Admin/Operations

bruce@hygienehouse.co.nz

**Alan Renwick** GM  
Sales/Marketing

alan@hygienehouse.co.nz

**Bettina Renwick**

Account Manager/Marketing  
tina@hygienehouse.co.nz

**Ross Willing** Operations Manager  
dispatch@hygienehouse.co.nz

**Linda Williams** Office Manager  
admin@hygienehouse.co.nz

### Customer Service Team

**Gwen Turner** Manager

**Denise Russell**

**Jan Traill**

sales@hygienehouse.co.nz

### Warehouse Team

**Stafford Rose** Driver/Installer

**Karl Schitko** Warehouse

**Wayne Turner** Warehouse

**FREEPHONE—0508 494 436**

www.hygienehouse.co.nz

Fax: (09) 273-1225

PO Box 58-202, Botany,  
Manukau 2163

## The Rules of Chocolate

**Diet tip: Eat a chocolate bar before each meal—it'll take the edge off your appetite and you will eat less.**



**If you get melted chocolate all over your hands, you're eating it too slowly.**

### A message from Tina..

Well we have certainly had a bedazzling display of nature in its resplendent best, hot, hotter and hottest best describes our summer this year.

Summer also brings out its kaleidoscope of colour with beautiful sunrises and sunsets to watch and enjoy. I hope you have all had an opportunity to enjoy this lovely weather.

We had a wonderful positive response to our Customer Feedback form which was sent out last month. Thank you to all of those who took the time to return the survey to us.

See over the page for the winner of the Easter Hamper and also the results in graph form of our Customer Feedback Form.

Our animal repellent which we launched last month for use in sand pits has proven to be a great success with schools and kindergartens alike. Property Managers have reported great feedback when also spraying it around rubbish bags to deter cats and dogs.

Look out for our new colour coded mops now available to complete your colour coded systems and prevent cross infection especially important as winter looms.

That's all for now....



## DO YOU HAVE A STORY TO SHARE?



Hygiene House would love to hear your success stories re the use of our products—drop Tina a line on [tina@hygienehouse.co.nz](mailto:tina@hygienehouse.co.nz), and your story may be published in our next newsletter with a wee treat to follow.

## NEW PRODUCT—COLOUR CODED MOPS

*Pick a colour....*

*As an industry first, Hygiene House are now able to offer you a Mopamatic Sprintmop in a colour of your choice!*

*Match your Colourtex Washable cloths to your Mopamatic Sprintmop as part of the Hygiene House Colour Coding system.*

*Yellow—General Cleaning*

*Red—Bathrooms, Laundries and Toilets*

*Green or Blue—Kitchens or when further separation is desired*



*Call Customer Services to order!*

## KINDY ALERT!

**LADIES, DO YOU KNOW WE SUPPLY CREAM OF TARTAR FOR PLAY DOUGH IN 1KG BAGS—\$23.89 + GST**

**SALT, OIL, FLOUR ETC ALSO AVAILABLE**

## WEBSITE UPDATE



Hygiene House appreciates the importance of a user friendly website. Our team is currently working on upgrading our current website and making available online purchasing for our customers who would prefer this method of ordering their hygiene supplies.

We will keep you updated on the progress of the website and let you know when we are ready to relaunch.





HygieneHouse

# EASTER PROMOTIONS

## Urine Digester - Non Toxic



### DESTROY ODOUR AT IT'S SOURCE

Do you have a problem with recurring odours that no amount of cleaning seems to fix?

### We have the solution.

- This biodegradable, triple strain bacteria formulation will provide immediate relief by neutralizing odors, as well as eliminating the source of the odour.
- Use this product on any water safe surfaces or fabrics which have odours or stains caused by organic matter. Destroys urine, faeces, vomit, spoiled foods, mildew etc.
  - Wall Charts with full instructions available with purchase

Urine Digester 0.936L

APRIL SPECIAL—\$13.95 + GST each. Normally \$17.75 + GST

## Rubbish Bags

# 15%

## Off ALL rubbish bags for April

**THESE SPECIALS ARE APPLICABLE TO STANDARD PRICING ONLY**

### QUESTION—WHAT IS COLOUR CODING?

#### ANSWER:

The use of colour coding helps prevent cross contamination and improve hygiene by clearly and simply identifying to the person cleaning, the particular product (mop, bucket, cloth, etc) that should be used in any given situation.

**Red: Washrooms, Laundries and Toilets**

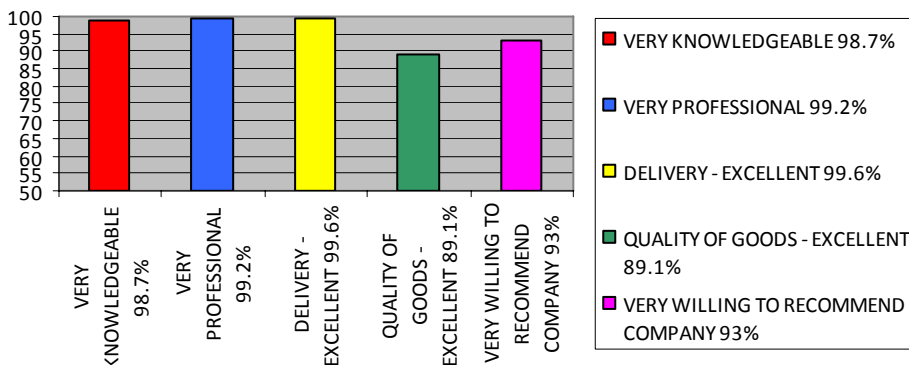
**Yellow: General Cleaning**

**Green or Blue: Kitchens or when further separation is desired**

#### Helpful points to remember

- Keep colour coding part of an ongoing employee education and training programme.
- Monitor the color coding system on a regular basis to make sure it remains effective and is used properly.
  - Always clean starting from the cleanest least contaminated areas to the dirtiest.
- The use of color coding helps reduce confusion by bridging language and other communication problems

### CUSTOMER FEEDBACK RESULTS



## EASTER HAMPER

### WINNER!

**Bears Community Pre-School**

We are delighted to announce that the winner of our Easter Hamper was Shirley of Bears Community Pre-School, Whangamata.

Congratulations Shirley, we hope you enjoy the hamper!



Free Phone

0508 494 436



Email

sales@hygienehouse.co.nz



Fax

09 273 1225